

## We're here to listen.

We want to ensure that we addressed your health care needs in a timely and respectful manner.

You will receive a phone call or email within a week asking about your visit.

## You may be asked questions similar to the following:

- During your most recent visit, did this provider listen carefully to you?
- Did this provider give you easy-tounderstand information about your health questions or concerns?
- How would you rate this provider?
- Would you recommend this provider's office to your family and friends?

Your participation will help improve our quality of care for future visits.



